



# **Pandora Parking – Site Rules & Guidelines**

## **1. Permitted Use**

Pandora Parking is for secure storage only. Permitted vehicles include campers, caravans, recreational boats, and containers. Overnight stays, sleeping onsite, business operations, and storage of items outside vehicles or containers are not permitted.

## **2. Access Hours**

Standard access hours are 5:00am to 10:00pm, seven days per week. Access outside these hours is permitted only for the purpose of launching or retrieving boats and must be limited to entry and exit. Users must be mindful of neighbours during early or late access.

## **3. Gate Access & Security**

Access is via electronic gate using a registered access tag. Each customer will be issued one tag at sign-up (included). Up to two tags per parking space are permitted. Replacement or additional tags are \$40 (GST inclusive) each.

Tags must not be shared and users responsible for all activity associated with their tag(s). Tags remain property of the Licensor and must be returned upon termination.

Lost or stolen tags must be reported immediately. Tailgating is not permitted and users must ensure the gate closes fully behind them. Misuse may result in removal from site.

## **4. Traffic & Parking**

Maximum speed is 10 km/h. Vehicles must be parked within allocated spaces and accessways must be kept clear. Extra care must be taken when manoeuvring trailers and large vehicles.

## **5. Safety Requirements**

Vehicles must be roadworthy and free of leaks. Refuelling, repairs, mechanical work, generators, and battery charging are not permitted without approval. Children must be supervised at all times.

## **6. Environmental Care**

No spills of oil, fuel, or chemicals are permitted. Any spills must be reported immediately. Vehicle washing is not permitted onsite. All rubbish must be removed by users.

## **7. Noise & Behaviour**

Users must respect others and neighbouring properties. Avoid unnecessary noise, especially before 6:00am and after 9:00pm. Loud music, revving engines, and prolonged idling are not permitted. Alcohol and drugs are strictly prohibited onsite. Any person under the influence may be required to leave immediately.

## **8. Prohibited Items**

Hazardous, flammable, dangerous, or illegal goods are not permitted onsite.

## **9. Vehicle Damage & Responsibility**

Users are responsible for any damage they cause to other vehicles, equipment, or property onsite. Any incidents must be reported promptly, and parties involved must exchange relevant details. The Licensor is not responsible for any damage or loss and does not mediate disputes between users.

## **10. Insurance**

All vehicles stored onsite must be adequately insured. Users are responsible for arranging and maintaining their own insurance cover for vehicles and contents. The Licensor does not provide any insurance cover.

## **11. CCTV & Security Monitoring**

CCTV operates onsite for the purposes of security, access monitoring, and incident investigation. Footage is not actively monitored at all times and does not guarantee security. Access to CCTV footage is restricted to the Licensor and authorised persons only. Footage will only be reviewed where required for security, safety, or incident-related purposes. Footage may be shared with Police, insurers, or relevant parties in connection with an incident. CCTV footage is retained for a limited period and then automatically deleted. By using the site, users acknowledge and consent to CCTV recording.

## **12. Incidents & Reporting**

Users must report any damage, hazards, or suspicious activity promptly to the Licensor.

### **13. Compliance**

Failure to comply with these rules may result in suspension of access, termination of licence, and recovery of any costs incurred.

### **14. Use at Own Risk**

All vehicles and property are stored at the user's own risk.